Getting Started

You may be referred by your doctor, healthcare team, or other service providers who are working with you. Or you may call:

810-953-CHAP (2427)

Which Should I Choose?

MEDICAL HOME

Stay connected to your doctor. You can call your child’s medical home for help or advice.

Call about common illnesses, such as:
- Fever
- Flu
- Sore throat, coughs

Call for problems that may need care now, such as:
- Asthma
- Severe stomachache
- Cuts that might need stitches
- Vomiting that won’t stop
- Infections/severe rashes

And always call for:
- Well child checkups and shots
- Help with long-term illnesses
- To ensure follow-up

EMERGENCY ROOM

Go to the emergency room when a child could die or risk their health if they do not receive help NOW!

Examples:
- When bleeding won’t stop
- When breathing is very hard
- After a serious accident
- With a seizure that lasts longer than 15 minutes
- After calling POISON CONTROL at 800-222-1222

CHAP can help your child grow up healthy

GENESEE CHAP
CHILDREN’S HEALTHCARE ACCESS PROGRAM

Greater Flint Health Coalition
519 South Saginaw Street • Suite 306
Flint, MI 48502-1815
Phone: 810-953-CHAP (2427)
Fax: 810-853-6826

GENESEE CHAP
CHILDREN’S HEALTHCARE ACCESS PROGRAM

A Program of the Greater Flint Health Coalition
A medical home is your child’s connection to complete medical care. A medical home could be a doctor’s office or community clinic. Every child needs a medical home.

It is the best place to take your child for:
- Well child checkups/physicals
- Sick visits
- Accidents
- Immunizations (shots)
- Lead screening
- Emergency room/Urgent care follow up

CHAP (Children’s Healthcare Access Program) works with you and your doctor to help your child grow up healthy.

We can help:
- Connect you to a medical home
- Provide lead and case management resources and services
- Link you to other community resources
- Refer you for asthma education through the Genesee County Asthma Network
- Help with transportation needs
- Arrange for health related interpretation services
- Provide nutritional support and education

What is CHAP?
CHAP is a program designed to help you work with your doctor (medical home) to connect you with any health education or support services you may need to ensure your child has the best health outcomes possible.

CHAP’s goal is to help you have a stronger connection with your healthcare providers. We want to make sure you and your family experience excellent healthcare.

Who is Eligible?
Children living or receiving healthcare services who are either enrolled or eligible for any Genesee County Medicaid program.

Transportation
We know that transportation can be difficult to arrange. Here are some tips to help:
- Plan ahead. With advanced notice, your health plan can help with the costs or arrange to get you to already scheduled well child medical appointments.
- CHAP may also help arrange transportation for other health needs.

Remember, your children’s doctor knows them best. Use your medical home.

For more information about CHAP, please call 810-953-CHAP (2427).